



# Appeals and State Hearings Newsletter

Website: [www.ladpss.org](http://www.ladpss.org)

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Our address: 3833 S Vermont Ave - 4<sup>th</sup> floor  
Los Angeles, CA 90037

## End of the Year



For calendar year 2003, ASH received and processed 29,855 appeals filings (7% increase over 2002 counts). Per State regulations, appealed issues should be resolved at the lowest possible administrative level, thereby, avoiding unnecessary hearings. During the year, ASH disposed of 89% of the filings without the need for a hearing. Of these, claimants withdrew their appeals request in 32% of the filings once the Specialist explained or clarified the County's action to their satisfaction. In 45% of filings without hearings, ASH negotiated a withdrawal with the condition that the County would make needed case corrections or adjustments. The remaining 23% of non-hearings were due to post-ponements or non-appearances.



## Appeals Liaisons Meetings

ASH continues to host monthly meetings for district and regional appeals liaisons as well as contracted staff who handle the various aid programs (CalWORKs, Food Stamps, Medi-Cal, IHSS, GAIN, CAPI, Child Care, Interim Assistance Reimbursements, etc.). The IHSS Appeals Liaisons meeting is planned for 1/04, CWs and FS will be scheduled in 2/04, GAIN and Child Care will be held in 3/04 and Medi-Cal will take place in 4/04 - followed by a repeat sequence of meetings. Appropriate staff is encouraged to participate in this joint partnership to strengthen and enhance the interaction and processes associated with appeals related activities between line operations and ASH. Stay tuned for meeting announcements !!

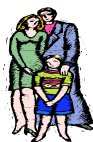


**Case Correction Memos (PA 411)** sent by ASH to district offices now identify potential Food Stamp errors. If the issue involves Food Stamps, a notation on the upper right hand corner of the PA 411 alerts districts that the case in question may have a potential Food Stamp error!



**In December 2003, there were 224 PA 411s with FS alert notations. Remember that a corrected case means one less error case!!!**

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## Adopt-A-Family

ASH staff participated in this worthwhile project and sponsored two families during the 2003 Holidays. The 4 members of the Nuñez family received a food basket, clothes, a kitchen appliance and gifts for the 2 children. The 8 members in the Aldaz-Diaz family also received lots of goodies: a complete Holiday dinner with all the fixings, a fruit basket, kitchen supplies, clothes and personalized gifts for the 6 children. Staff felt this was an awesome experience and truly rewarding.

### Nuñez family



### Aldaz-Diaz family

